Resources for Stem Cell Transplant

Below is a list of available resources for stem cell transplant patients and caregivers. If you are an inpatient, you must have your physician’s approval before you leave the inpatient unit for any activities.

MD Anderson Resources

**Stem Cell Transplantation and Cellular Therapy Department**
For information about the Stem Cell Transplantation and Cellular Therapy Department, please visit [https://www.mdanderson.org/research/departments-labs-institutes/departments-divisions/stem-cell-transplantation.html](https://www.mdanderson.org/research/departments-labs-institutes/departments-divisions/stem-cell-transplantation.html) or call 713-792-6100.

**MyChart**
MyChart is a secure, personalized website and mobile app that helps you take an active role in managing your care at MD Anderson. With MyChart, you can review your schedule and send secure messages to members of your health care team. You also can view your medical record and review patient education materials and videos to help you manage your care at home. Learn more at [MyChart.mdanderson.org](http://MyChart.mdanderson.org). To create an account, call askMDAnderson at 877-632-6789.

**The Integrative Medicine Center**
The Integrative Medicine Center at MD Anderson Cancer Center is an environment where all persons touched by cancer may enhance their quality of life through programs that complement medical care and focus on the mind, body and spirit. The IM Center offers more than 75 complementary therapy programs. Most programs are offered free of charge, except acupuncture and full body massage, which require a nominal fee.

The IM Center is open to anyone touched by cancer, their family members and caregivers, whether or not they were treated at MD Anderson. No physician referral is required. For more information, please call 713-794-4700.

**Beauty/Barber Shop**
The Beauty/Barber Shop offers patients shampoos, haircuts, shaves, as well as wigs, scarves and hats to all current MD Anderson patients. Services are provided by Volunteer Services at no charge. Appointments are not necessary. The shop is located in the Main Building, Floor 6, near Elevator E and F, Room G6.3253. To learn more, call 713-792-6039.

**Kim’s Place**
Kim’s Place offers patients and visitors, ages 13 to 30, a unique place to hang out at MD Anderson. Visitors can play games, socialize and watch movies and TV. It also offers a quiet space for vocational and group counseling, as well as secondary and high school classes. Kim’s place is located in the Main Building on Floor 2, in The Park, Room B2.4309. Hours vary based on staffing. Call 713-563-3075 to confirm.
Survivorship
MD Anderson’s Stem Cell Transplantation and Cellular Therapy Allogeneic Survivorship Clinic can help survivors develop a plan for their ongoing health care.

Survivorship care is designed to prevent, detect and treat complications resulting from cancer or its treatment. Through the survivorship clinic, survivors will receive care based on specific guidelines designed for survivors who have been treated at MD Anderson. The clinic addresses physical and psychosocial care.

For more information about survivorship, please visit https://www.mdanderson.org/patients-family/life-after-cancer.html

Volunteer Services
At MD Anderson, volunteers work to make a difference and to make cancer history. Our volunteers provide service and support in programs throughout the institution to help patients, caregivers and staff in various ways. To learn more about volunteering, call 713-792-JOIN (5646) or visit our website at www.mdanderson.org/departments/volunteer.

myCancerConnection, a program of the Department of Volunteer Services, offers hope, support and understanding to all others challenged by cancer from those who have been there. For more information on myCancerConnection and its many programs, call 713-792-2553 or 800-345-6324, visit our website at www.mdanderson.org/myCancerConnection.

Visit our Hospitality Centers which are staffed by friendly cancer survivors who can offer a fresh pot of coffee and interesting conversation.

Hospitality Center – Main
Main Building, Floor 2, near The Sundial
Monday-Friday, 9:00 a.m. to 3:00 p.m.

Hospitality Center- Mays Clinic
Mays Clinic, Floor 2, near The Tree Sculpture
Monday-Friday, 8:00 a.m. to 3:30 p.m.

The Learning Center
The Learning Center is a patient education library. We provide current and reliable information on cancer prevention, treatment, coping and general health.
- Theodore N. Law Learning Center, Main Building, Floor 4, 713-745-8063
- Levit Family Learning Center, Mays Clinic, Floor 2, 713-563-8010
- Holden Foundation Learning Center, Jesse H. Jones Rotary House International, 713-745-0007
**Language Assistance...We Speak Your Language**
The Language Assistance department provides high-quality medical interpretation services to non-English speaking patients and hearing-impaired patients. To ensure patient safety and exact translations, staff **cannot** use family members as translators.
Patients may call Language Assistance, Monday through Friday, 8:00 a.m. to 5:00 p.m., at 713-792-7930 or after hours at 713-792-7090.

**The International Patient Center**
Many patients coming to MD Anderson Cancer Center are from outside the United States.

International Patient Center services include:
- Helping to orient and transition patients to the hospital system
- Assisting with the cultural and linguistic needs of patients
- Helping patients find appointments, complete registration forms, understand how the care centers work and informing patients of special services
- Arranging for patients to meet with a financial counselor to help make financial arrangements for care
- Helping patients with concerns, anxieties or fears about diagnosis or treatment
- Directing patients to appropriate resources and services
- Assisting and answering questions about staying in Houston

The International Patient Center can be reached Monday through Friday, 8:00 a.m. to 5:00 p.m., at 713-745-0450. From Mexico, call 1-800-811-6167. From Venezuela, call 1-800-12338.

**Adolescent & Young Adult (AYA) Program**
The Adolescent & Young Adult (AYA) Program offers a variety of services for patients, ages 15 to 25 years. The program has two child life specialists that provide supportive conversation, peer interaction and support groups. They also help prepare and explain what to expect when AYA patients are having procedures and tests.

The AYA program also offers:
- Activities while patients are in the hospital
- Holiday parties
- Mystery dinners
- Bingo and other games
- Access to informative and interactive websites
- Information about camps, activities and retreats offered by MD Anderson and other organizations within the community.

**Other Community Resources**
**Be The Match (National Marrow Donor Program)**
http://bethematch.org
800-627-7692
This site provides updates and facts about unrelated marrow, cord blood and peripheral blood stem cell transplantation.
Blood & Marrow Transplant Information Network
http://bmtinfonet.org
847-433-3313 or toll-free 888-597-7674
A non-profit organization dedicated exclusively to serving the needs of persons facing a bone marrow, blood stem cell or umbilical cord blood transplant.

Bone Marrow Foundation
http://www.bonemarrow.org
212-838-3029 or toll-free 800-365-1336
A nonprofit organization created to provide financial assistance, education and support to bone marrow transplant patients and their families. Two unique parts of this site include a “Support Line” and “Ask the Expert” features.

Bone Marrow Donors Worldwide
https://www.wmda.info/
+31-88-505-7900
This organization collects the HLA phenotypes (tissue types) of volunteer bone marrow donors and cord blood units, and coordinates their worldwide distribution.

CancerCare
http://www.cancercare.org
800-813-4673
A national nonprofit organization that provides free professional support services to anyone affected by cancer; people with cancer, caregivers, children, loved ones, and the bereaved. CancerCare programs include counseling and support groups, education and financial assistance.

Dream Foundation
http://www.dreamfoundation.org
888-437-3267
A nonprofit organization that grants final wishes to terminally ill adults.

Hendrick Marrow Program
http://bethematch.org
800-627-7692
A grant program to help patients pay for post-transplant costs that support the success of the transplant and relies on the social workers to screen patient finances and request assistance when needed.

Leukemia and Lymphoma Society
http://www.lls.org
800-955-4572
This organization supports cancer research and provides information and financial help to patients with leukemia. It also offers support groups for patients and their families and provides referrals to other sources of help in the community.

National Bone Marrow Transplant Link
http://www.nbmtlink.org/
800-546-5268
This site provides information on bone marrow transplants and publications designed to help you understand and deal with the logistics of bone marrow transplantation, finances and medical insurance. It includes frequently asked questions, BMT survivor stories and peer support program information.

Help Hope Live - National Transplant Assistance Fund
https://helphopelive.org/
800-489-3863
This nonprofit organization’s home page provides financial, social and emotional support to transplant candidates.