Uploading Diagnostic Images With Life Image

You can send your diagnostic testing and other images to your MD Anderson doctor for review through a program called Life Image. Follow these instructions to upload images from a CD.

If you do not have a CD or there is no CD drive on your computer, contact the imaging facility and ask them to share your images with MD Anderson electronically. You can also upload diagnostic images under the Resources tab on MyChart.mdanderson.org.

Step 1
You will receive an email or MyChart message with an invitation from Life Image.

Click Login to your account.

Invitation to access ReferralBox
A temporary account was created for you on University of Texas MD Anderson Cancer Center Interventional Radiology ReferralBox.
To upload exams, please click the secure link below and you will be guided through a 4 step wizard to upload your exams. If you need help, the wizard contains a link in the upper right hand portion of the screen which explains each step.
Google Chrome is Life Image’s preferred browser for uploading exams because it does not require Java. Firefox and Internet Explorer users will need to launch our Java applet to upload exams.

Step 2
Review the terms and conditions and click Accept.

Using Life Image
All users of University of Texas MD Anderson Cancer Center Interventional Radiology are asked to comply with imaging examination and protected health information (PHI) of this patient. The imaging examination and all personal health information that is obtained will be transferred in accordance with relevant standards to a secure server.
By clicking the accept button, you acknowledge and agree to the following:
• You have the authority, and the right, on behalf of your institution, to upload the imaging examination and protected health information (PHI) of this patient.
• You have obtained any required consents, authorizations, or other permissions necessary to transfer the image and associated patient information and have otherwise taken steps to ensure that the transmission complies with applicable law.
• Your contact image is being sent.
• The PHI associated with the image is complete and correct.
• The imaging examination and associated PHI is being sent for purposes of continuity of care and not for any other or malicious service.
• LIFEIMAGE is not the intended recipient of the imaging examination; rather, LIFEIMAGE provides a service for the transfer of imaging examinations from one health care provider to another.
• LIFEIMAGE is a business associate of the United States, a country under the European Commission has determined that does not ensure an adequate level of data protection. Utilization of the services requires that the data being exchanged be transferred to the United States. You expressly agree that you will not use LIFEIMAGE to transfer the personal data of any Data Subject unless you have taken all necessary action (such as obtaining specific consent or entering into any necessary agreements), such as a Data Protection Agreement with the Data Contractor or Data Processor in whose country LIFEIMAGE is named as a Subcontractor. All detailed terms in the notice have the meaning provided in the General Data Protection Regulation (Regulation EU 2016/679).
**Step 3**
Insert your CD into your computer.
Click on **Browse for exams**.

![Image of Browse for exams]

**Step 4**
Click on **This PC**.
Select the source of the images **DVD RW Drive (D:)**.
Click **Upload**.

![Image of Select Folder to Upload]

**Step 5**
All images on the CD will appear. Make sure each image has a check mark in front of it.
Click **Continue**.

![Image of Image Selection]
Step 6
Fill out the form and click Continue.

Step 7
Wait until the upload is 100% complete.
If you have more files to upload, click on Upload more files and follow the steps.
When you have uploaded all your files, select Finish uploading.

Step 8
You will be logged out of Life Image.

Call or send your care team a message in MyChart to let them know you uploaded images. It may take up to 48 hours for files to be uploaded and shared with your provider. Your provider will determine if the images need to be interpreted by MD Anderson radiologists. Charges may apply for the additional interpretation based on your insurance policy.

If you need assistance, contact the MD Anderson Image Library at 713-792-6210, 24 hours a day, Monday through Friday. You can also email ImageLibraryOperations@mdanderson.org.