

TMC pick-up and drop-off

To reduce the spread of infection, we are limiting the number of people on our campus. This means we are not allowing caregivers or visitors to join patients for appointments with limited exceptions.

Your patient must have the contact information for a responsible adult (18 and older) who will be available by phone when they check in and after their recovery. During the procedure or surgery, you may wait nearby. We encourage you to use your smart device to connect with your patient while hearing discharge instructions. Your patient's nurse will let you know if discharge instructions will be given on the phone or if you will need to come inside for an in-person meeting.

Two free cell phone lots are available while you wait for your patient's discharge. Portable restrooms are available in each lot. Separate from the MD Anderson cell phone lots, TMC parking facilities only have a free 20-minute grace period.

You can use respite areas for up to 2 hours. These areas are located in the Main Building's Pavilion and Aquarium screening areas, as well as the Mays Clinic screening area. They are open Monday through Friday, 6 a.m. to 6 p.m. Vending machines and restrooms are available. Space is limited.

We appreciate your understanding as we take steps to prevent the spread of COVID-19.

Main Building

Patient drop-off should occur at The Aquarium entrance or The Pavilion entrance.

Caregivers and/or self-driven patients will be directed to available parking in Garages 10 or 2, or to the Zayed cell phone lot. The Zayed lot is open 24/7.

At The Aquarium entrance, caregivers should pick up outpatient surgery or procedural patients and get discharge instructions over the phone.

The Pavilion entrance is for picking up same-day discharge surgical and procedural patients who need in-person discharge instruction meetings. A temporary discharge area is designated on the first floor in front of valet for these necessary meetings. Valet will direct these caregivers to a temporary parking spot so they can enter the building for screening and discharge information.

Mays Clinic

Patient drop-off should occur at Mays Clinic, East Lobby.

Caregivers and/or self-driven patients will be directed to available parking in the Mays Garage. The Mays garage area is open from 5:30 a.m. to 9 p.m. and closed on the weekends.

Caregivers should pick up outpatient procedural and surgery patients at Mays Clinic, East Lobby.

A temporary discharge area will be designated on the first floor in front of valet to facilitate any necessary in-person discharge instruction meetings. Valet will direct these visitors to a temporary parking spot so they can enter the building for screening and discharge information.

Main Building services

Main OR Pre-Op: 713-792-2474

Main OR PACU: 713-792-2470

Main Endoscopy: 713-792-1445

(Back Line – will be answered)

Main Cardiopulmonary Center: 713-563-3606

Main Cardiac Cath lab: 713-792-0974

Main IR Nursing Station: 713-563-7951

Main G3 ARD nurses station: 713 745 7280

Non-OR Anesthesia: 713-745-5347

P4 TPACU: 713-745-8655

P3 Non OR Recovery: 713-792-2510

Mays Clinic services

ACB OR PACU: 713-834-6931 | ACB IR PACU: 713-834-3972

▲ PATIENT DROP-OFF LOCATIONS

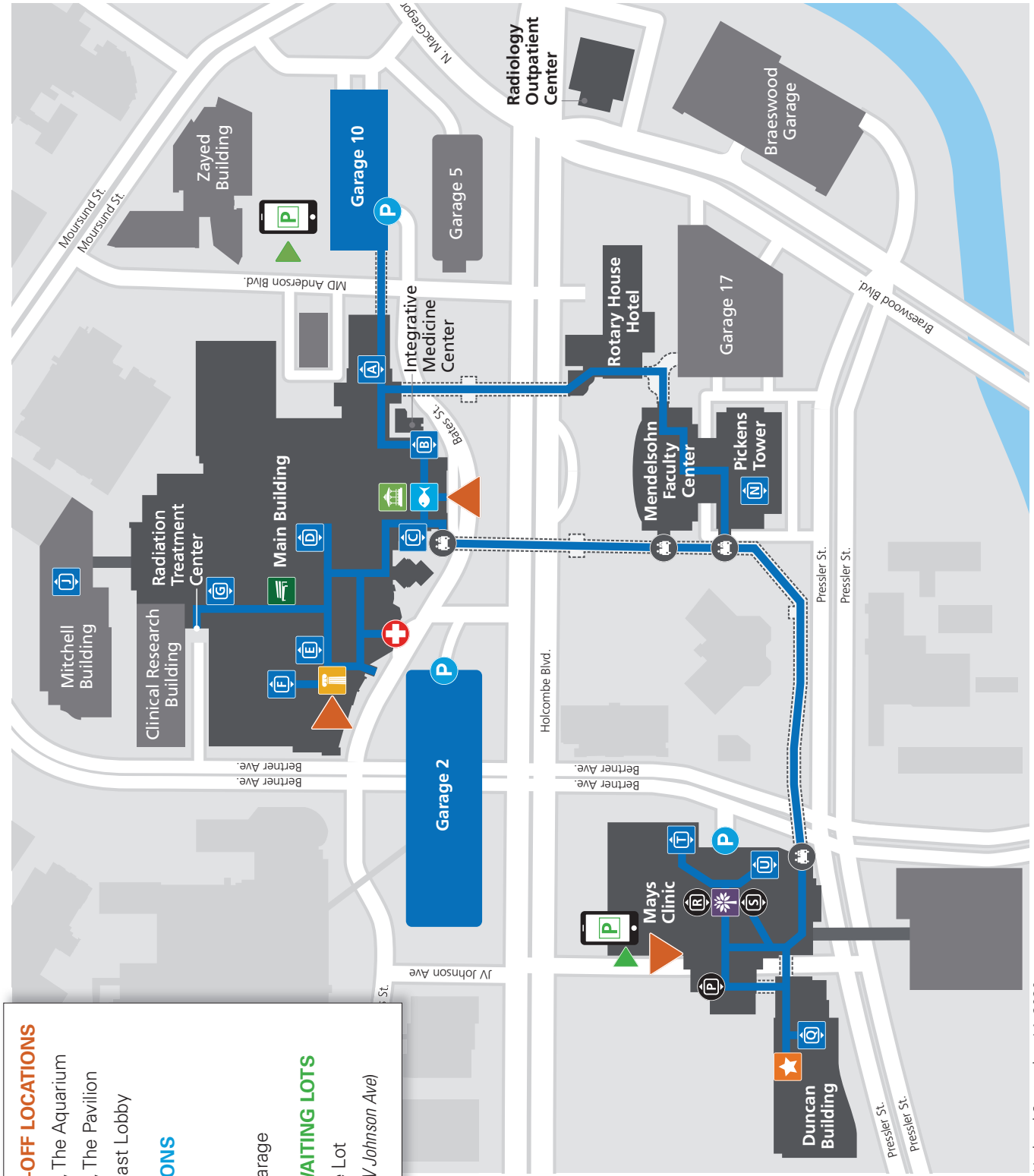
- Main Building, The Aquarium
- Main Building, The Pavilion
- Mays Clinic, East Lobby

P PARKING OPTIONS

- Garage 2
- Garage 10
- Mays Clinic Garage

📱 CELL PHONE WAITING LOTS

- Zayed Surface Lot
- Mays Clinic (JV Johnson Ave)



Updated September 14, 2020