

Patient Financial Assistance: Information for Patients

This program is for Texas residents who have no other means to pay for care at the University of Texas MD Anderson Cancer Center. If you have Texas Medicaid (not emergency Medicaid), you do not need to apply for aid.

The program pays for certain MD Anderson services, such as:

- Hospital and clinic charges
- Doctor's fees, and
- Prescriptions, except for an outpatient prescription processing fee.

To be considered for aid, you should have or expect to have a bill for more than \$500. Also, one of the following must be true:

- A doctor thinks you have cancer.
- You need treatment or you are getting treatment for cancer or a cancer-related illness.
- You have an illness for which we have special skills to treat.

You must meet the following guidelines:

- 1. Texas Residency:** You must have been a Texas resident for the past six months.
- 2. Citizenship:** You must be:
 - A U.S. citizen, or
 - A lawful permanent resident for at least five years and have lived in the U.S. for at least five years, or be a part of certain immigrant groups, such as refugees or others. (Please ask your patient access or financial clearance representative for more information about these groups.)
- 3. Income and assets**
 - You must disclose all of your income and assets. Assets are cash, money in the bank, stocks, bonds and property, but do not include your primary home and vehicles. Please review the application to see a complete list of what to include.
 - Determine your asset value. Take 25% of the asset value and add it to your yearly income. This figure is then used along with family size to determine your Federal Poverty Percentage used in our decision to provide assistance.
 - The Federal Poverty Guidelines change every year. See the current guidelines at <https://aspe.hhs.gov/poverty-guidelines>

Income and Assets	Federal Poverty Guidelines	Amount of Aid
Yearly income 25% of the value of your assets (except for your home and vehicles)	Less than or equal to 400% below Federal Poverty Level based on your family size	... then you may be eligible for 100% aid

You must disclose any health insurance you have. Your health insurance must be in network at MD Anderson.

How to Apply

1. Obtain an application from a financial counselor or online: <https://www.mdanderson.org/>
2. Complete each item on the application
3. Provide supporting documentation from the document list
4. Submit application and supporting documentation.
 - Email: Submit fillable application and supporting documentation to PFA@mdanderson.org
 - Fax: 832-750-0610
 - Mail to:
The University of Texas MD Anderson Cancer Center
Financial Clearance Center/ Patient Financial Assistance
P O Box 301407 / Unit 1605

If your application is missing information, we will send you up to two reminders. If we do not hear from you within two weeks of the second reminder, we will deny your application. You may reapply at any time when you have all of the information. Once you have turned in everything we need, we will respond within 5 -7 working days.

We may approve the aid for up to one year. If we approve your application, we will give you a letter stating your exact dates of coverage. You must reapply for aid each year, before the current aid expires.

*PFA is intended to serve as a last resort for patients who have explored and accessed all other available insurance or third-party coverage options such as: COBRA, Medicare, Texas Medicaid, VA medical benefits, Federal Healthcare Exchanges, Texas County Indigent Health Care Programs, Texas Hospital District coverage, and/or other coverage. To be considered for PFA, applicants are required to cooperate with efforts to

To learn more or to apply, please contact your patient access or financial clearance representative.