

Supporting you during your visit

For your safety, we are not allowing caregivers or visitors to join patients for appointments with limited exceptions. This is one way we can prevent the spread of COVID-19 to our patients, many of whom have weakened immune systems. You must have the contact information for a responsible adult (18 and older) who will be available by phone when you check in and after your recovery. We will need to give discharge instructions to your caregiver before they transport you home after your procedure. Your nurse will let you know if discharge instructions will be given on the phone or if your caregiver will need to come inside for an in-person meeting.

During your procedure or surgery, your caregiver may wait nearby. We encourage you to use your smart device to connect with them while hearing discharge instructions.

Please let us know what your caregiver's phone number is so we can make sure you stay connected.

Visitor Name: _____ **Phone:** _____

Main Building

Pick-up and Drop-off Locations

- Patient drop-off should occur at The Aquarium entrance or The Pavilion entrance.
- Caregivers and/or self-driven patients will be directed to available parking in Garages 10 or 2, or to the Zayed cell phone lot. The Zayed lot is open 24/7.
- At The Aquarium entrance, caregivers should pick up outpatient surgery or procedural patients and get discharge instructions over the phone.
- The Pavilion entrance is for picking up same-day discharge surgical and procedural patients who need in-person discharge instruction meetings. A temporary discharge area is designated on the first floor in front of valet for these necessary meetings. Valet will direct these caregivers to a temporary parking spot so they can enter the building for screening and discharge information.

Mays Clinic

Pick-up and Drop-off Locations

- Patient drop-off should occur at Mays Clinic, East Lobby.
- Caregivers and/or self-driven patients will be directed to available parking in the Mays Garage. The Mays garage area is open from 5:30 a.m. to 9 p.m. and closed on the weekends.
- Caregivers should pick up outpatient procedural and surgery patients at Mays Clinic, East Lobby.
- A temporary discharge area will be designated on the first floor in front of valet to facilitate any necessary in-person discharge instruction meetings. Valet will direct these visitors to a temporary parking spot so they can enter the building for screening and discharge information.

Assistance into the building

If you are driving yourself to our Texas Medical Center and need assistance from the garage into the building, please drive to either The Aquarium Valet entrance or Mays Clinic Valet. Our valet team will direct you on where to park. Then they will meet you at your garage with a wheelchair and help you get into the building. Our Patient Transportation team will take over once you're in the building.

Main Building services

Main OR Pre-Op: 713-792-2474

Main OR PACU: 713-792-2470

Main Endoscopy: 713-792-1445
(Back Line – will be answered)

Main Cardiopulmonary Center: 713-563-3606

Main Cardiac Cath lab: 713-792-0974

Main IR Nursing Station: 713-563-7951

Main G3 ARD nurses station: 713 745 7280

Non-OR Anesthesia: 713-745-5347

P4 TPACU: 713-745-8655

P3 Non OR Recovery: 713-792-2510

Mays Clinic services

ACB OR PACU: 713-834-6931 | ACB IR PACU: 713-834-3972

▲ PATIENT DROP-OFF LOCATIONS

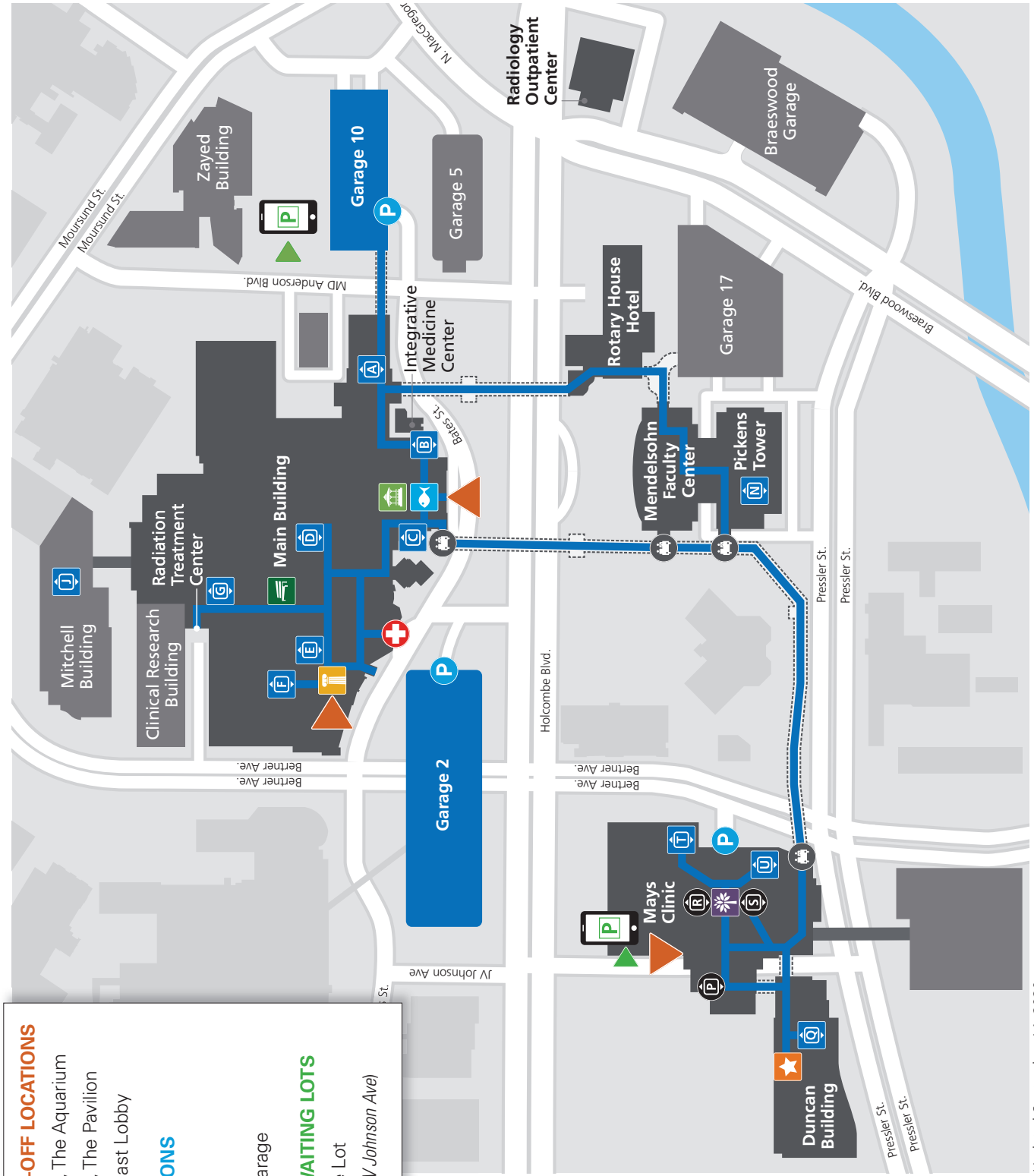
- Main Building, The Aquarium
- Main Building, The Pavilion
- Mays Clinic, East Lobby

P PARKING OPTIONS

- Garage 2
- Garage 10
- Mays Clinic Garage

📱 CELL PHONE WAITING LOTS

- Zayed Surface Lot
- Mays Clinic (JV Johnson Ave)



Updated September 14, 2020