

SIGNATURE PRIORITY

Patient Navigation

A tailored patient experience

An often daunting first step after a life-changing cancer diagnosis involves scheduling and planning various appointments. The “white space” of time between making initial contact and meeting an oncologist can be an incredibly stressful part of the patient experience.

MD Anderson Cancer Center is bridging this gap through our leading Patient Navigation program. Initial findings from our pilot and first year’s implementation revealed that having access to an oncology nurse navigator dramatically improved a patient’s experience throughout the continuum of care, from the first point of contact to survivorship and post-treatment care. Navigators align patient treatment goals with care plans, reduce hospital admissions and emergency care visits, and improve connectivity to needed support services, all resulting in more promising patient outcomes.

Our Patient Navigation program will incorporate nurse navigators into all service areas, giving every patient personalized and continuous support. Once fully launched across service lines, MD Anderson will have the largest oncology patient navigation program in the country — and be able to provide cancer-specific, specialized resources to patients like never before.

MISSION

Eliminate cancer in Texas, the nation and the world through outstanding programs that integrate patient care, research and prevention, and through education for undergraduate and graduate students, trainees, professionals, employees and the public

5 THINGS TO KNOW ABOUT MD ANDERSON

- MD Anderson Cancer Center is ranked No. 1 in the nation for cancer care in U.S. News & World Report's "Best Hospitals" survey and has been named one of the nation's top two hospitals for cancer care since the survey began in 1990
- Saw 187,000 patients, completed 1.7 million outpatient visits and delivered \$346 million in uncompensated care in the past fiscal year
- Home to the world's largest cancer clinical trials program
- Invested \$1.3 billion in research in the past fiscal year
- Received 188 patents and tested 27 drugs that received Food and Drug Administration (FDA) approval in the past fiscal year

To learn more, visit MDAnderson.org/QuickFacts

