Two-factor authentication: Getting Duo

You’ll need Duo two-factor authentication to support VPN access to MD Anderson’s networks and email. Call 4INFO (713-794-4636) any time you need help with any of the processes below.

1. From your MD Anderson computer while connected to the MD Anderson network, visit https://enroll-device.mdanderson.edu

2. Log in with your myID credentials.

3. Click “Start setup”.

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Welcome to Two-Factor Authentication

Self-Enrollment

Login

Unauthorized use of this computer system is prohibited.

This computer system is the property of the State of Texas and the University of Texas M. D. Anderson Cancer Center (UTMDACC). It may be used only as authorized by UTMDACC. Individuals accessing or using this computer system have no expectation of privacy with respect to such access or usage except as may otherwise be provided by applicable privacy laws. Pursuant to Texas Administrative Code Section 202.7, usage is subject to security testing and monitoring as appropriate, and misuse is subject to criminal prosecution. Report any suspected unauthorized activity to the Information Security Department at 713-746-9000.

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Protect Your The University of Texas M. D. Anderson Cancer Center Account

Two-factor authentication enhances the security of your account by using your phone to verify your identity. This prevents anyone but you from accessing your account, even if they know your password. This process will help you set up your account with this added layer of security.

Start setup
4. Select “Mobile phone” (recommended).

5. Enter your phone number.

6. Select your platform
7. Follow the instructions below to install and activate Duo for your platform.

- iOS instructions are followed by Android instructions
- You’ll need to remain at your computer to complete this step because you’ll be asked to scan a bar code displayed on your screen.

iOS instructions

Install Duo Mobile for iOS

1. Launch the App Store app and search for “Duo Mobile”.

2. Tap “Free” and then “Install” to download the app.

Note: Tap “OK” when asked if Duo Mobile should be able to send push notifications.

Activate Duo Mobile for iOS

1. Open Duo Mobile.

2. Tap the “+” button. Then tap “Scan Barcode”.

3. Scan this barcode.

Can't scan the barcode? Click here

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Android instructions

Two-Factor Authentication  |  Powered by Duo Security

Install Duo Mobile for Android

1. Launch the Google Play Store app and search for “Duo Mobile”.
2. Tap “Install” to install the app.

☐ I have Duo Mobile installed

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Activate Duo Mobile for Android

1. Open Duo Mobile.
2. Tap the “+” button. Then tap “Scan Barcode”.
3. Scan this barcode.

Can’t scan this barcode? Click here

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