Two-factor authentication: Getting Duo

You'll need Duo two-factor authentication to support VPN access to MD Anderson's networks and email. Call 4INFO (713-794-4636) any time you need help with any of the processes below.

1. From your MD Anderson computer while on campus, visit https://enroll-device.mdanderson.edu

![Welcome to Two-Factor Authentication Self-Enrollment](image)

2. Log in with your myID credentials.

3. Click “Start setup”.

![Protect Your The University of Texas M. D. Anderson Cancer Center Account](image)

Two-factor authentication enhances the security of your account by using your phone to verify your identity. This prevents anyone but you from accessing your account, even if they know your password. This process will help you set up your account with this added layer of security.

Start setup
4. Select “Mobile phone” (recommended).

5. Enter your phone number.

6. Select your platform
7. Follow the instructions below to install and activate Duo for your platform.

- iOS instructions are followed by Android instructions
- You’ll need to remain at your computer to complete this step because you’ll be asked to scan a bar code displayed on your screen.

iOS instructions

Install Duo Mobile for iOS

1. Launch the App Store app and search for “Duo Mobile”.
2. Tap “Free” and then “Install” to download the app.

Note: Tap “OK” when asked if Duo Mobile should be able to send push notifications.

Activate Duo Mobile for iOS

1. Open Duo Mobile.
2. Tap the “+” button. Then tap “Scan Barcode”.
3. Scan this barcode.

Can’t scan the barcode? Click here
Android instructions

**Install Duo Mobile for Android**

1. Launch the Google Play Store app and search for “Duo Mobile”.
2. Tap “Install” to install the app.

**Activate Duo Mobile for Android**

1. Open Duo Mobile.
2. Tap the “+” button. Then tap “Scan Barcode”.
3. Scan this barcode.

Can’t scan this barcode? Click here.

I have Duo Mobile installed

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