Teamwork Perceptions in the UT System
Where are we and why does it matter?

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Background

• In 1999, the Institute of Medicine (IOM) published the report *To Err is Human: Building a Safer Health System* and brought new public awareness of medical errors – and the role of teamwork in communication in these errors.

• In response, the Agency for Healthcare Research and Quality (AHRQ) and the Department of Defense (DoD) have supported research and development activities related to team performance in health care.

• In 2006, AHRQ and DoD released TeamSTEPPS as the national standard for team training in health care.
The importance of teamwork

• Patient safety
• Team performance
• Team efficiency
• Patient satisfaction
• Patient quality and value of care
• Care provider well-being
TeamSTEPPS 2.0

• TeamSTEPPS (Strategies & Tools to Enhance Performance & Patient Safety) is an evidence-based program aimed at optimizing performance among teams of health care professionals.
• Several strategies, frameworks, competencies, and tools.
• Numerous resources available
  • https://www.ahrq.gov/teamstepps/about-teamstepps/index.html
• Today the focus is on Teamwork Perceptions
  • Teamwork Perceptions Questionnaire T-TPQ
There are five core TeamSTEPPS teamwork skills:

- Each skill:
  - Facilitates teamwork
  - Is influenced by the other skills
  - Contributed to team performance, quality of care, and patient safety
Teamwork Perceptions Overall

• List the teams do you work with

• Circle the team with -
  • Best teamwork
  • Worst teamwork

• How does this effect -
  • Me?
  • The patients?
  • Our ability to implement change?
The importance of teamwork

What were some of your examples?

• Team performance
• Team efficiency
• Patient safety
  • Correlated .81 with Hospital Survey on Patient Safety Culture
• Patient satisfaction
• Patient quality and value of care
• Care provider well-being

• Numerous resources available:
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SAVE THE DATE
October 3, 2019
Galveston, Texas

Enhanced Recovery at the University of Texas Retreat
Scaling and Sustaining Patient-Focused Care

Retreat commences day before the Texas Surgical Society Meeting
Thank you!

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