



# Teamwork Perceptions in the UT System

Where are we and why does it matter?

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ERUT Webinar Series – August 27, 2019

# Background

- In 1999, the Institute of Medicine (IOM) published the report *To Err is Human: Building a Safer Health System* and brought new public awareness of medical errors – and the role of teamwork in communication in these errors.
- In response, the Agency for Healthcare Research and Quality (AHRQ) and the Department of Defense (DoD) have supported research and development activities related to team performance in health care.
- In 2006, AHRQ and DoD released TeamSTEPPS as the national standard for team training in health care.

# The importance of teamwork

- Patient safety
- Team performance
- Team efficiency
- Patient satisfaction
- Patient quality and value of care
- Care provider well-being

# TeamSTEPPS 2.0

- TeamSTEPPS (**S**trategies & **T**ools to **E**nhance **P**erformance & **P**atient **S**afety) is an evidence-based program aimed at optimizing performance among teams of health care professionals.
- Several strategies, frameworks, competencies, and tools.
- Numerous resources available
  - <https://www.ahrq.gov/teamstepps/about-teamstepps/index.html>
- Today the focus is on Teamwork Perceptions
  - Teamwork Perceptions Questionnaire T-TPQ

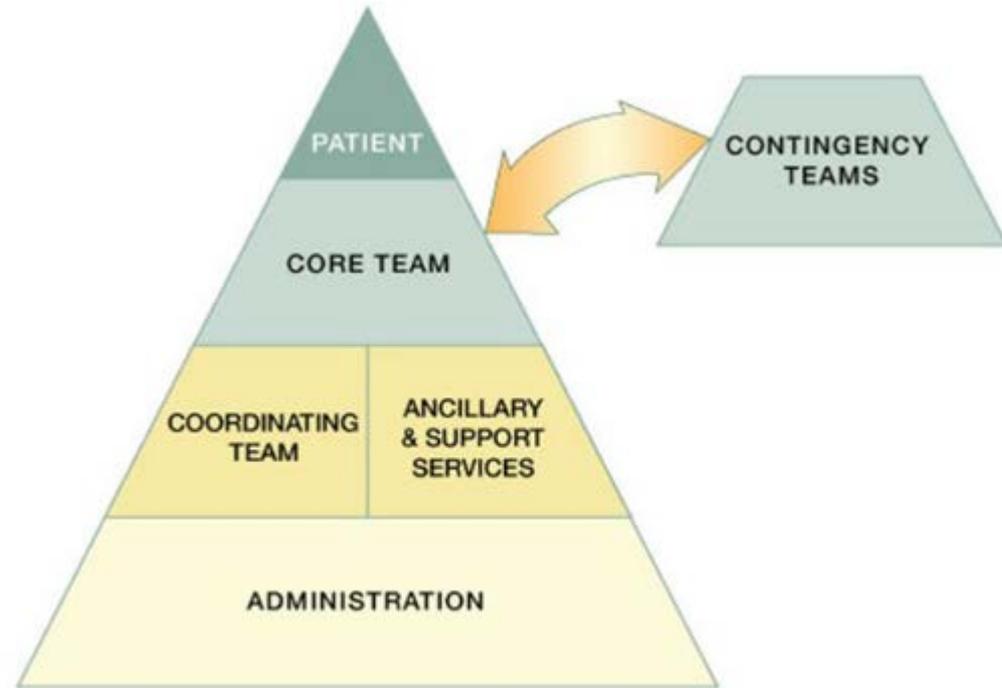
# TeamSTEPPS 2.0

- There are five core TeamSTEPPS teamwork skills
- Each skill:
  - Facilitates teamwork
  - Is influenced by the other skills
  - Contributed to team performance, quality of care, and patient safety



# Teamwork Perceptions Overall

- List the teams do you work with
- Circle the team with -
  - Best teamwork
  - Worst teamwork
- How does this effect -
  - Me?
  - The patients?
  - Our ability to implement change?



# The importance of teamwork

## What were some of your examples?

- Team performance
- Team efficiency
- Patient safety
  - Correlated .81 with Hospital Survey on Patient Safety Culture
- Patient satisfaction
- Patient quality and value of care
- Care provider well-being
- Numerous resources available:
  - <https://www.ahrq.gov/teamstepps/about-teamstepps/index.html>

# SAVE THE DATE

October 3, 2019

Galveston, Texas

Retreat commences day before the Texas Surgical Society Meeting

## Enhanced Recovery at the University of Texas Retreat

Scaling and Sustaining Patient-Focused Care



THE UNIVERSITY  
of TEXAS SYSTEM

TASQ

THE UNIVERSITY OF TEXAS  
MD Anderson  
Cancer Center  
The Institute for Cancer Care Innovation

# Thank you!

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