

For the health of your loved one we are serious about infection control.

Infection Control:

- Please wash your hands before and after visiting the patient.
- Waterless gel cleaners for hands are available outside the patient's room.
- Contact the nurse for special instructions before entering the isolation room.
- No live plants or cut flowers are allowed in the ICU.

Communication/Contact:

- Please designate one person to receive information and to communicate it to other family members.
- If needed, please call 713-792-1100, identify yourself and ask for your patient's nurse.
- The nurse will assist you if you need to contact the physician.

The waiting rooms are here for your comfort and convenience. Please feel free to make coffee, and enjoy the serenity.

We are not responsible for personal items left in the waiting room.

Whom to contact:

- For issues related to the waiting room safety or comfort, contact the ICU Charge Nurse, 713-792-1100.

THANK YOU

VISITOR INFORMATION GUIDE

INTENSIVE CARE UNIT
MAIN BUILDING (ALKEK)
SEVENTH FLOOR, ELEVATOR F

PHONE NUMBERS
NURSES STATION: 713-792-1100

ICU VISITING HOURS

9:00 A.M. – 6:00 P.M.
8:00 P.M. – 10:00 P.M.

WAITING ROOM HOURS

7:00 A.M. – 10:30 P.M.

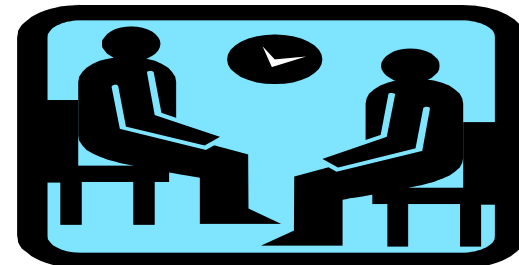
Patients in rooms
G701-G727

Waiting Room #1
713/792-1017

Patients in rooms
G728-G755

Waiting Room #2
713/792-1108

**ABSOLUTELY NO CELL PHONES ARE
ALLOWED IN THE INTENSIVE CARE UNIT
OR WAITING ROOMS**



ICU VISITATION

We encourage you to visit your loved one in the Intensive Care Unit (ICU). We are working to provide the best possible intensive care unit and to protect the privacy of all our patients. While in the ICU area:

- Please remain in your patient's room or in the ICU waiting room.
- Please do not linger at the nurse's station.
- No live plants or cut flowers are allowed in the ICU.
- You may be asked to leave the ICU at any time so we can provide complex patient care, perform procedures, or deal with emergencies.

Visitation Policy:

- **ONLY TWO PEOPLE AT A TIME** MAY VISIT THE PATIENT.
- One family member will be allowed to stay with the patient overnight.
- We encourage family members to go home and get proper food and sleep which will enhance your ability to listen and understand the significant information you will be given.

Child Visitation Policy:

- Children under 12 are not allowed to visit the ICU. This is due to high risk of infection to patients and children as well as the risk of significant emotional stress.
- Please visit the Child Visitation Room on the first floor, Monday – Friday, 7:30 a.m. – 5:30 p.m. FREE OF CHARGE. Their number is 713-745-0577.
- Children may also use the bridge area between G7 and P7.

ICU Waiting Rooms:

- The ICU Waiting Room is opened 7 A.M. to 10:30 P.M. everyday.

- Closed 10:30 P.M. to 7 A.M.
- Due to limited space in the waiting room, we request that only two people per patient be in the waiting room.
- During normal hospital visiting hours, family members may visit the 7th floor bridge area, "The Park" on the second floor or "The Fountain Lobby" on the first floor.

Food in the ICU:

- Food is not allowed in the ICU waiting room at anytime.
- Please enjoy your food in "The Park" on level 2, the Cafeteria, or on the 7th floor bridge area.

Telephones:

- Telephones are available in the ICU waiting rooms.
- Local calls: Dial "9", the area code and phone number for local calls.
- Long distance calls: Dial "0" for long distance calls. You will need a credit card to make long distance calls.
- Pre-paid phone cards are available in the gift shops.

Cell Phones:

- No cell phones are allowed in the ICU or ICU waiting area.
- Cell phones may be used on the level 7 bridge area.

HELPFUL PHONE NUMBERS

Patient Advocacy:	713-792-7776
Social Work:	713-792-6195
Chaplaincy:	713-792-7184
Translators:	713-792-7930
Volunteer Services:	713-792-7180