

### Risk Management Continuing Education Form

*Interpersonal Communication And Relationship Enhancement (I\*CARE)  
 Video Library of Clinical Communication Skills*

**How to apply for risk management credits:**

All active, full-time medical staff and clinical trainees are required to obtain 5 credit hours of Risk Management Education per year. To obtain credit, please complete the form below by checking off sessions you have viewed, sign, date and fax to the number below. Carry-over credit from year to year is not allowed. A one-time credit is allowed for each module. You may **NOT** view the same module in another one year period and get credit for it. You may **NOT** use any modules including the ACE lecture for both CME and RME.

**#12 ACE lecture:** to obtain RME you may either attend **OR** view online.

Session	Title	RM Credit	Check if Viewed		
1	Introduction to Basic Principles – CLASS-EVE-SPIKES-CONES in Depth and Non-Verbal Communication Skills in Depth (134:43 + 15 minutes of reading)	2hr			
2	Managing Difficult Communication - Spectrum of Care–Mr. Carter (Diagnosis, Follow up, Transition, End of Life and Expert Comments –43:51+ 5-10 minutes of reading)	1hr			
3	Managing Difficult Communication - Spectrum of Care-Mrs. Anderson (Clinical Trials, Recurrence, Saying Goodbye and Expert Comments – 67:25 + 5-10 minutes of reading)	1hr			
4	Managing Difficult Communication - Spectrum of Care-Mrs. Wright (Surgeon Said He Got it all, Recurrence, Transition to Palliative Care and Expert Comments – 45:39 + 5-10 minutes of reading)	1hr			
5	Difficult Situations: An Error has occurred, I’m Going to Mexico, My Mother is Not to be Told, Don’t Give Up on My Mother and Expert Comments- 51:03 + 5-10 minutes of reading)	1hr			
6	Difficult Situations: Your Father has Died, I Will Not Take Tamoxifen, Discontinuing Ventilation, Euthanasia and Expert Comments -49:39 + 5-10 minutes of reading)	1hr			
7	Difficult Situations: How Much Time Have I Got, Patient is Angry, and Expert Comments Special Situations: Telephone Conversations and Expert Comments -34:27 + 10-15 minutes of reading)	1hr			
8	Special Situations: Genetic Counseling and Expert Comments – 66:41 + 5-10 minutes of reading)	1hr			
9	Important Conversations: Talking with Patients About Complementary Therapies – 64:25 + 5-10 minutes of reading)	1hr			
10	Important Conversations: Patients Talk About Complementary Therapies and Cancer – Important Conversations: Complementary Therapies...What You Must Ask and Why – 33:58 + 10-15 minutes of reading)	1hr			
11	On Being An Oncologist – 39:44 with Workbook	1hr			
12	Achieving Communication Excellence (ACE) Lecture Series Title: Date:	1 hr			
<b>Name (Please Print)</b>		<b>Signature</b>	<b>Date</b>	<b>Department</b>	<b>Phone No.</b>

In order to obtain credit after viewing the video(s), please complete form and return to:

**Cathy Kirkwood, MPH**  
**I\*CARE Project Director**  
 Fax to: 713-794-4236